

Nigeria at a glance

Health profile

	Nigeria		UK	
◆ Life expectancy at birth:	54 years		80 years	
◆ Maternal mortality ratio:	0.6%	630/100,000	0.01%	12/100,000
◆ Under five mortality ratio:	14%	143/1,000	0.5%	5/1,000
◆ Incidence of tuberculosis:	0.2%	133/100,000	0.01%	13/100,000
◆ Prevalence of HIV in adults:	4%	36/1,000	0.2%	2/1,000
◆ On track to meet Millennium Development Goals (MDGs):	Goal 2			

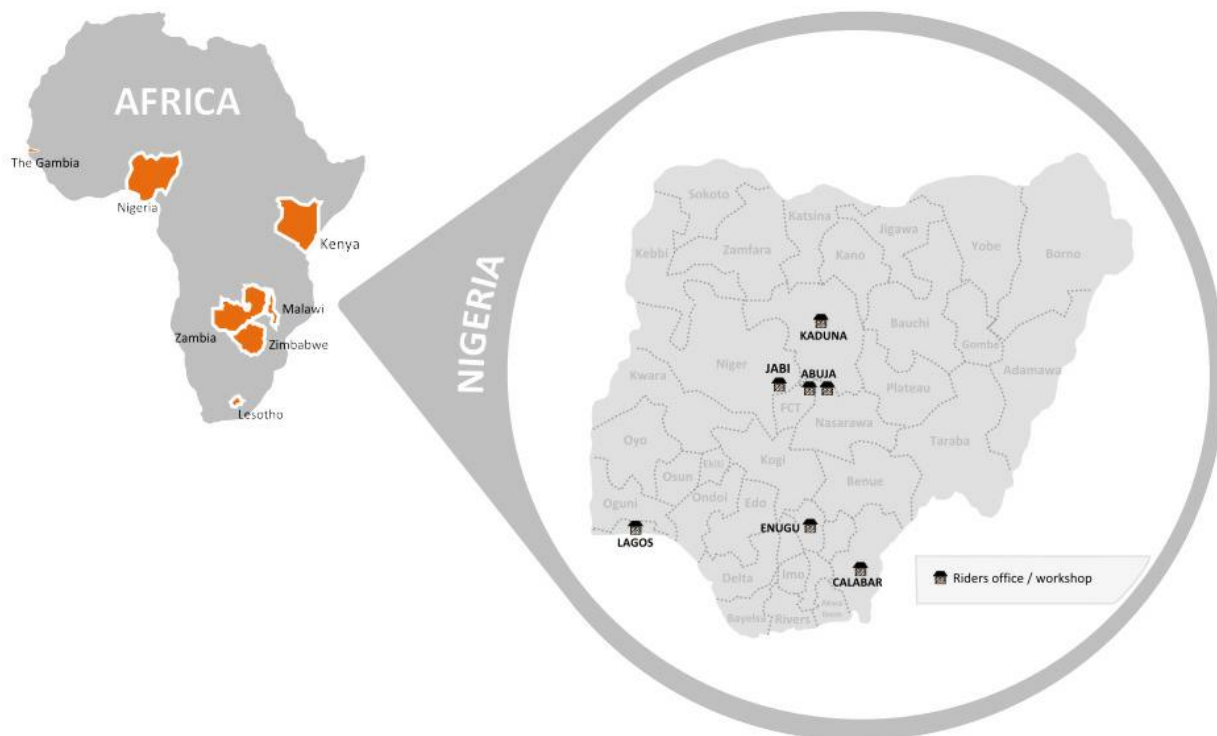


Riders for Health are working to tackle one of the biggest challenges in health care development: transport and logistics. Strengthening health systems across sub-Saharan Africa, we manage vehicles on a reliable, predictable and cost-effective basis supporting our health-focused partners.

2015 MDGs

1. Eradicate extreme poverty and hunger.
2. Achieve universal primary education.
3. Promote gender equality and empower women.
4. Reduce child mortality.
5. Improve maternal health.
6. Combat HIV/AIDS, malaria and other diseases.
7. Ensure environmental sustainability.
8. Develop a global partnership for development.

Our vision is of a world in which no one will die of an easily preventable or curable disease because barriers of distance, terrain or poverty prevent them from being reached.



Riders Nigeria service over 120 vehicles for our health-related partners. By keeping their vehicles on the road, we enable them to fulfil their life-saving work.

Riders in Nigeria

Programme leader: Effiom Effiom

Programme staff: 19

Vehicles serviced: 120



Programme areas:

- 1) Servicing: Riders ensures that when the customer brings in their vehicle, it is serviced to the highest possible standard by our own specialist technicians.



PROGRAMME HISTORY

Riders begins working in Nigeria in partnership with the World Health Organisation (WHO).

1999

Riders began the 'Enugu project' which was designed to help outreach health workers by providing a regular vehicle maintenance service.

2004

The partnership with the World Health Organisation ended because WHO reprioritised expenditure.

2006

Riders Nigeria is re-structured to focus on vehicle servicing support to health agencies including the United Nations.

2010

Riders started new partnerships with health-focused organisations to maintain their vehicles.

2011

Find out about our future plans later on...

'Since we have been working with Riders we haven't had any breakdowns.'

Chiendu Nwosu, Driver, The United Nations Population Fund

Our progress in 2011

... the Nigeria programme encouraged a culture of open thinking for the development of ideas to sustain the programme.



... the programme expanded from two units to six, covering five of the six geopolitical zones in the country.



... increased revenue growth was achieved to ensure financial sustainability so we can continue to work with customers and partners.

... the team continued to service 120 vehicles for our partners, to keep their transport on the road to deliver their services to the population of Nigeria.

... the partnership team focused on talking with potential partners so we could build our impact towards better health.



... the team began partnerships with new organisations to maintain their vehicles to the highest possible standard.



... the Monitoring and Evaluation team continued to conduct interviews with health centre staff to get a picture of how the system runs now and what gaps Riders could help to fill.



Introducing...Riders' exclusive preventive maintenance checks

To ensure the smooth running of managed vehicles, individual health workers are taught to carry out daily maintenance routines to ensure the overall function of their motorcycles and vehicles. Riders designed and developed the 'PLANS' system (which stands for **P**etrol, **L**ubricants, **A**ddjustments, **N**uts and **B**olts, **S**topping) for the daily preventative maintenance for motorcycles, and 'FFLOWERS' as the equivalent system for vehicles in Nigeria in 1999. Every driver is taught to make the following checks before each journey.

Fuel

Is there enough fuel for the journey?

Fluids

Are the brake and clutch fluid levels and condition sufficient?

Lights

Are all the lights working and clean?

Oil

Is the oil level sufficient and condition satisfactory?

Water

Is the level and condition of the water in the radiator and windscreen storage sufficient?

Equipment

Are the tools and jack present and working correctly?
Is the spare tyre okay?

Rubber

Is the pressure and appearance of the tyres satisfactory? In particular, check for cuts.

Stopping

Are the brakes working correctly?



Meet...Matthew Onah

Matthew Onah, Unit Manager and Technician, Riders for Health

Matthew Onah is the unit manager, based at Riders for Health's main workshop in Abuja, Nigeria.

Matthew and his colleagues are responsible for maintaining fleets of vehicles for United Nations agencies that provide a range of different development services across Nigeria. Keeping these organisations' vehicles going could contribute to the decrease in children dying of measles as they are reached with immunisations to prevent this, or it could help increase HIV/AIDS prevention, care and treatment.

Having been with the Riders for Health team for eight years, Matthew says that one of the best things about being a technician is still the impact that it has. 'I like working with Riders,' he says, 'because we assist the agencies by putting their vehicles, especially the health vehicles, in order so they can do their jobs.'



Riding forward

In 2012 Riders for Health Nigeria plans to:

- ◆ Strengthen our organisational structures in Nigeria and build on the achievements of 2011.
- ◆ Focus on marketing our work to secure an additional 350 vehicles under management.
- ◆ Expand into supply chain management, training and Sample Transport.
- ◆ Move towards financial sustainability by increasing the revenue that the programme can generate by consolidating and improving on our 2011 performance at our workshops.

Impact reporting: the nuts and bolts



Riders for Health knows how important it is to share with you the difference our programmes make, but we also use the information to make sure we're accountable to our beneficiaries and that we have accurate information to help us make informed decisions to improve our work.

So, how do we come by this information? Each of Riders' country programmes employs a Monitoring and Evaluation Officer supported by our UK-based M&E team. Just like the rest of Riders, our M&E Officers are locals of the countries we work in, so they can easily interact with and understand our beneficiaries and stakeholders.

We conduct **interviews** with health centre staff, we ask for **feedback** from outreach health workers, we ask our sample couriers to complete **logsheets** and we access government health **data**, where possible. But that's just the tip of the iceberg. We also do **surveys** with patients, we conduct **focus group discussions** with communities and we give outreach health workers disposable cameras to take **photos** of the health services they offer using their motorcycles.

One exciting new project that we are testing out is using **GPS** to map and track the coverage of the outreach health workers we mobilise. Outreach health workers often tell us that being able to use a Riders motorcycle means they can visit more villages, more regularly, see more people and reach areas they couldn't reach before to deliver health care services. We're hoping these GPS maps will help us to measure and demonstrate this.

So, you can see that our M&E team is kept very busy. We do face some challenges along the way but we're constantly striving to work around these obstacles so we can do the important task of checking we're on the track that's signposted "Riders vision"!



Focus on Nina

Please meet Nina Onyekonwu, our M&E Officer in Nigeria. Nina started with Riders in October 2010 and is a key member of the team in Nigeria.

She says, 'as the M&E Officer for Riders in Nigeria, I get to see what is happening in the field; I travel to see firsthand the health situation in the country. During interviews, I identify needs and gaps in the health system and based on my findings an action plan can be made to work towards an improved system.'

Our M&E Officers are guided and supported in their work by the M&E team in the UK. If you have any questions or comments about how we do our M&E or what you would like to see more of, just send Jessica Brown, M&E Coordinator, an email at jbrown@riders.org.





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