

There is increasing evidence that healthcare providers who put the patient at the centre of care have a unique comparative advantage. The recent National Health Act establishes a framework for standards that all healthcare providers must meet. To comply with this Act, Nigerian healthcare workers will need to offer an increasingly patient-focused service.

To address this, the Healthcare Leadership Academy is offering a focused two-day update course on Patient-Centred Care (PCC).

Course Dates: 20th – 21st June, 2016

Who is it for?

This course is designed for doctors, nurses and midwives (with less than five years work experience).

What will you learn on the course?

At the end of the course, participants will be better equipped with the skills and attitudes to provide high quality care that puts the patient at the centre of the care they provide.

The key objectives are for attendees to:

- ➔ Develop an understanding of the concept of patient-centred care in the 21st century and its benefits to the patient and health care provider;
- ➔ Learn tools and skills needed to deliver high quality care;
- ➔ Understand the business imperatives in providing consistent patient centred care;
- ➔ Examine clinical ethics in the Nigerian context and its practical application to quality care;
- ➔ Understand the rights of patients, how to respect these rights as well as the medico-legal implications of poor patient care;
- ➔ Understand how poorly motivated staff, poor attitudes of health workers and poor customer relations contribute to poor health-seeking behaviour and poor health outcomes.

Certification:

Participants who complete the programme will be awarded a Certificate of Attendance and 10 CME points (for doctors).

To apply for the course, email info@hlaafrica.org with an up-to-date CV and a personal statement (word limit - 500 words) explaining why you are applying for a place on the course.

Spaces on this programme are limited. Participants will be selected based on the strength of their application.

Application Deadline: 11th June, 2016