

**72- HOUR
CLINIC MAKE OVER CONCEPT NOTE**

INTRODUCTION

The Nigerian health system especially the hospitals are in total disarray and dilapidated. They had been turned to mere clinics. This posed a challenge for effective and qualitative service delivery.

The country was faced with a lot of incorrect assumptions misconceptions about the Health System. The Government did not have the list of Private Sector facilities. Most of the clinics did not have National Health Management Information System records. Most do not have Health Facility Register nor do they have adequate recording keeping methods. Equipment

This was the situation in most hospitals that NURHI was working with. The 72-Hour Clinic Makeover concept was birthed by NURHI.

The concept means family planning clinics and PHC and sometimes other integrated sites especially in High Volume Sites (HVS) are set up for optimal FP service provision using the National Standards of performance for FP services.

The entire implementation of the 72-hour concept is within a time frame of 72 hours from after work Friday to before work Monday. Family Planning clinics are closed at 3.30pm on Friday in their usual state and opened on Monday at 8.00am in a renewed state ready for optimal service provision. Integration points are not left out. Integration units will be set up within the same time frame.

These makeovers are done to facilities where training has been carried out, equipments and family planning tools deployed; IEC materials supplied; record management trainings and tools deployed.

The work and labor services are done by direct labor using the community people to enhance provider motivation and transparency.

This was undertaken starting with the first 5 high volume sites in each NURHI initial cities (Ibadan; Kaduna; Ilorin and FCT).

Either the first lady, commissioner for health or LGA chairman will conduct commissioning or launching. They visit one HF after the other (a total of 5 Plus any diffusion sites)

Branding with “GOLD” or other brands can be considered.

TIME TABLE

	CITY	DATE
1	KADUNA	APRIL 16
2	ILORIN	APRIL 23
3	IBADAN	APRIL 30
4	ABUJA	MAY 8

PREPARATORY ACTIVITIES

1. Notify the SMOH, LGA, Medical directors of HV sites, State and LGA FP coordinators, FP providers and Providers in integration points (Labour ward, ANC, Post natal clinic, PAC Units, Immunization units, HIV units and GOPD units) through joint meetings and discuss details of the activity.
2. Target LGA chairmen and Commissioners for health specifically for diffusion opportunities. The message is NURHI can support them make over any number of HFs they so wish any where in the state and such can be commissioned on same day with the NURHI facilities. (EVIDENCE FOR DIFFUSION)
3. Visit HFs and make plans for painting of FP clinic, Curtains, some form of face lift for the frontage of the clinic
4. Assemble all materials required (danglers, nurses aprons, badges, notice boards, referral boxes etc).
5. Assemble a task team for each facility and develop plan of action

PREPARATORY ACTIVITIES

S/No	Activity	Due date	Status- Completed /Not completed
1	Write Letters to SMOH, LGA chairmen (where applicable) MDs of HV sites, FP coordinators on planned 72 hour clinic makeover and the FP integration plan. Include opportunity for diffusion in the letters		
2	Support the conduct of a 2 hour meeting of all heads of integration points in each of the 5 HV sites at least a week before the makeover		
3	At the meeting above, take inventory of all that needs to be done in preparation for the commissioning: Partitioning, painting, curtains, furniture arrangement, additional equipment necessary e.g. Cupboards in MVA rooms for commodities, etc. Develop an action plan		
4	Assemble a task team and list tasks to be performed in readiness for the commissioning. Include both NURHI, state and LGA officers. If necessary name any Abuja HQ officer that you want to assist you. But be considerate of cost!		
5	Engrave all equipment to be given to HV sites		
6	Distribute all equipment to the HFs in question		
7	Assemble all materials required (danglers, nurses aprons, badges, notice boards, referral boxes etc).		

ACTIVITES, RESPOSIBLE PERSONS AND TIMELINE

S/No	ACTIVITY SITE	RESPONSIBLE PERSON	
	FP CLINIC		
1.	Paint FP clinic, Sew curtains, land scape. Partitions where necessary		
2.	Assemble all equipment, brand them and test run where necessary		
3.	Commodities and consumables		
4.	CLMS tools (service registers, FP clinic cards, Referral boxes, CLMS forms, service statistics forms, referral forms SD template etc)		
5.	Assemble all IEC materials (models, hand bills, flip charts, GATHER, FP methods posters etc), service protocols and Job aids. MEC wheel, Performance standards		
6.	Print out list of all FPPN contacts with telephone numbers		
7.	Assemble notice boards on the wall		
8.	Draw out charts of service utilization and paste on the board		
9.	Paste outreach calendar, OJT timetable, list of providers		
10.	Ensure source of running water either tap or plastic bucket with tap		
11.	Ensure infection prevention measures are in place		
12.	Outreach plans and maps. List of social mobilizers and their		

	contacts		
13.	If HF is a proposed resource centre, order a cupboard and load with materials and a computer and designate the corner as resource centre. Appoint a manger from the providers		
14.	Address toilets within FP clinic		
15.	Hang Dangers along Fp clinic corridors and Directions to FP clinic in all integration sites		
16.	Arrange for radio talks , TV program and TV coverage of event.		
17.	Appoint a lead person in each HF(Doctor or Nurse)		
18.	Ensure video coverage of the processes		
	RIBBONS (NURHI COLOURS) TO CUT FOR COMMISSIONING		
	PAC/MVA ROOM		
19.	Paint MVA room if need be and curtains?		
20.	Assemble a cupboard with commodities and consumables		
21.	Infection prevention measures in place		
22.	IEC materials, job aids, FP register, Referral forms, FP cards		
	RIBBONS (NURHI COLOURS) TO CUT FOR COMMISSIONING		
	LABOUR ROOM ?		
23.	Assemble a cupboard with commodities and consumables		
24.	Infection prevention measures in place		

25.	IEC materials, job aids, FP register, Referral forms, FP cards		
	HIV/AIDS UNITS (ART, HCT)		
26.	Assemble a cupboard with commodities and consumables		
27.	IEC materials, job aids, FP register, Referral forms, FP cards		
	IMMUNIZATION CLINIC		
28.	Assemble corner with IEC materials, referral forms,		